

ramco

RAMCO AVIATION SOLUTION
VERSION 5.8

USER GUIDE

ROUTE ANYWHERE
APP

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ABOUT THIS MANUAL

This document is the Software User Manual (SUM) for the **RouteAnywhere**, a mobile application that has been developed by Ramco Systems, to equip the Water Spiders (Persons responsible for Intra Organization Part movement) record material movement, thereby enabling accurate tracking of material movement.

This manual will support

System/Project Administrator in understanding the steps to download and Install the RouteAnywhere application

Water Spiders in understanding the way material movement can be recorded in the RouteAnywhere application

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APPLICATION USAGE OVERVIEW

RouteAnywhere is an application which has been developed for the Water Spiders to record the routing of Parts within the organization across various locations like Warehouses, Work Centers and Interim Areas of Warehouse/Work Center.

By routing, the actions referred are:

- Picking of Part from Source Location.
- Hand Over of Part to Delivery Location

APPLICATION CONFIGURATION

For seamless working of the application, the following configuration for RouteAnywhere application needs to be done.

General Settings

Defined by the IT team of the organization, the general settings are available in the iPhone Settings screen. These settings include the following:

- Server Configuration
- Default User/Role/Organization Unit Configuration
- Geo Fencing Setup: This configuration helps you to control the region where the RouteAnywhere application can be used
- Linea-Pro Scan: This is a Barcode scanning device that can ease the scan of Barcode in the RouteAnywhere application
- Turn this setting on to scan Barcode using the hardware (Linea-Pro) attached to the mobile, in addition to the usage of mobile camera.

 *Note: You will be able to use the RouteAnywhere application in the mobile device only after configuring the above settings.*

DEVICE REQUIREMENTS

RouteAnywhere app requires the following recommended requirements for optimal user experience:

- iPhone 5, iPad Air / iPad Mini 2 or later with Apple A7 or later chipset.
- iOS 9 or later.
- Constant network connectivity via Wi-Fi or 3G/4G*.
- 100 MB or more free space.

 **Note: 3G/4G connectivity requires an iPad capable of Mobile Data connectivity. Your carrier might charge you extra for data roaming. When available, always prefer Wi-Fi connectivity over Mobile Data*

INSTALLATION SETTINGS

RouteAnywhere app will be available to install from the enterprise store and not from the Apple App Store. To access the enterprise store, contact your IT Admin team to get the URL of the host server. Now follow the below steps on the iPhone.

1. Ensure the device is connected to Wi-Fi or Mobile Data.
2. Open Safari.
3. Type in the URL provided in the Address bar and click GO.
4. On the Enterprise store listing, select the 'RouteAnywhere' app.
5. Click 'Install' on the popup to allow installation on the device.
6. Quit Safari.
7. Wait for the app installation to complete.
8. Tap on the App icon.
9. If Untrusted App Developer popup shows up, click on 'Trust'.
10. Quit the App.

SECURITY

Access to individual UIs

Control access to individual UIs by providing role rights mapping in the Admin page.

Deployment Process → Implementation Process → Map Enterprise Roles.

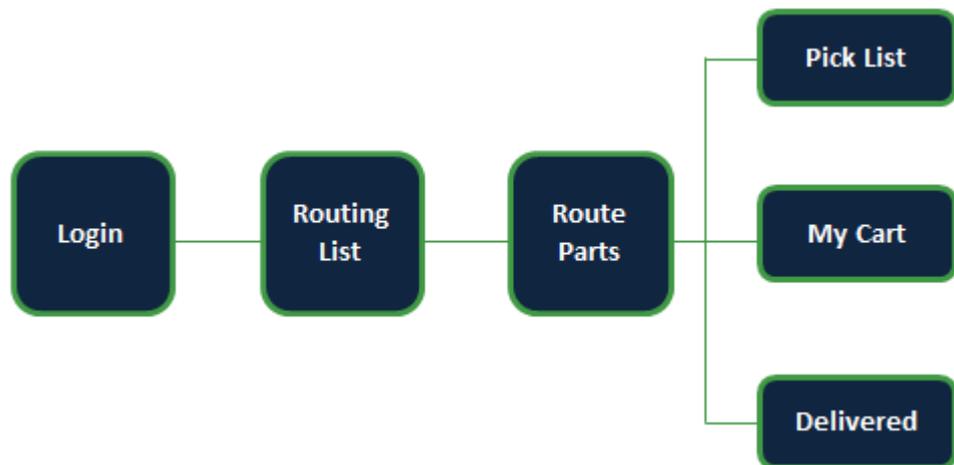
Access to individual Tasks

Control access to perform an action by providing role rights mapping in the Admin page at:

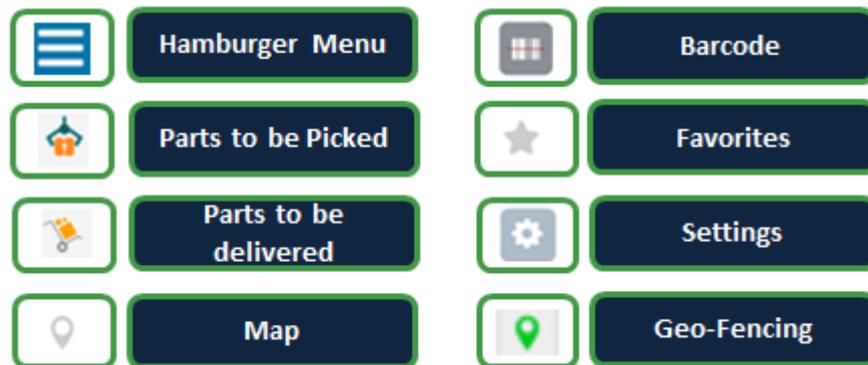
Deployment Process → Implementation Process → Maintain Task Privileges.

 *Note: Contact your IT team to get the activity/task mapped for a particular role.*

NAVIGATION

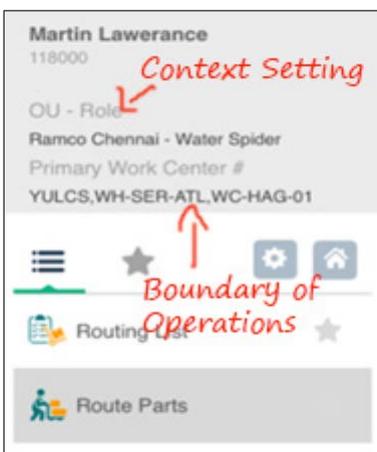


CONVENTIONS



USE OF FEATURES

Home Page – Settings



Configure the following:

Context Setting – Role of the user

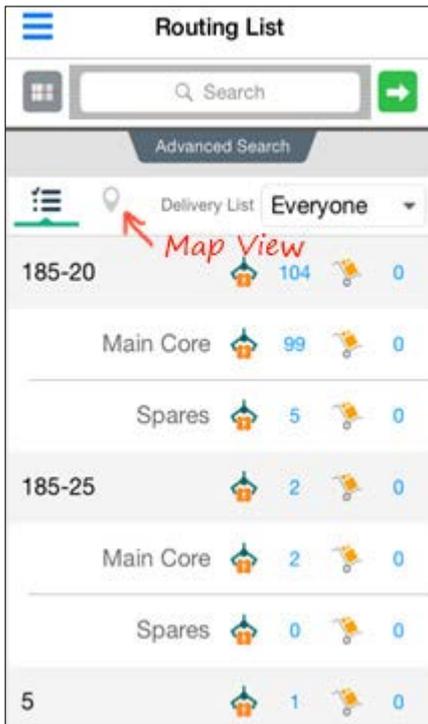
Boundary of Operations - Work Center/Warehouse from/to which the User can Route the Parts

Default Login Screen with any of the following:

Routing List – Provides work center wise count of documents against which part movement has been done

Route Parts – Records movement of Parts Routing List

Routing List



View the count of documents against which routing for parts has to be done, work center wise

Basic Search: Filter documents pending for routing with fields.

Advanced Search: Filter documents pending for routing with date ranges.

Routing List: A list of count of documents against which parts are to be routed that is either Picked / Dropped.

On selection of any record, the Route Part screen appears where movement of part is recorded.



There's also a Map view available for viewing the Routing List. In this view, the Work Centers/Warehouses will be displayed as Pins. Tap on them to know the count of documents pending for Routing.

Routing Parts



Pick parts against a document into the cart and deliver the part.

Pick List Tab: lists the documents against which picking parts is pending in the location selected.

You can swipe the record and tap on 'Add to Cart'

Record bulk picking using the 'Add to Cart'.

My Cart Tab: Lists the documents that are picked but yet to be delivered from the location selected.

Delivered Tab: Lists the documents against which parts are delivered in the selected location.



In case of wrong deliveries, you can revert the part back to the cart.

TROUBLESHOOT

Symptoms	Troubleshoot
App is not installing	<ul style="list-style-type: none">Check the internet connectivity.Check if there is at least 100MB of free space.Check if you iOS version is the latest.Check all the pages for the app icon.
App is not opening	<ul style="list-style-type: none">Check the internet connectivity.Trust the developer 'Ramco Systems' in Settings a General a Profile.Reinstall the app.
Cannot Login	<ul style="list-style-type: none">Check the internet connectivity.Check correct configuration in the settings under RouteAnywhere.Check the validity of the username and password entered.Close the app and try again.
App is frozen	<ul style="list-style-type: none">Check the internet connectivity.Close the app and try again.Restart the iPad and try again.
Server not available error	<ul style="list-style-type: none">Check the internet connectivity.Contact your system administrator.

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